Snug Harbor Resorts, LLC
48-0041-MP
(“Snug Harbor”)
3356 Snug Harbor Drive
Walnut Grove, CA 95690
Located in Solano County, off Ryer Island
Closest cross street: East Ryer Road
Office: (916)775-1455
GPS: 38.19921 -121.61364

Emergency Plan for
Marina, RV Park & Campground
Guests & Residents
Posted onsite 5/5/2011

To obtain a digital copy of this emergency plan please come to the office to fill out a request form and provide email contact information. Copies of this Emergency Preparedness plan are located in the Office Notice wall, outside the office by the park map, and at the North and South bathrooms. A Pay Phone is located at the South Bath for after hours calls. The office phone is always available during office hours to make emergency calls and if there is a power outage, the office cell phone is also available until such time as our generators are up and running.

For emergencies, contact onsite staff or call the phone number(s) posted at the office and bathrooms. For personal medical emergencies call 911 and make sure to say you are located in SOLANO County, off Ryer Island at Snug Harbor. Closest cross street: East Ryer Road. Closest town: Rio Vista
Emergency Preparedness Plan for RV Parks & Campgrounds

The information contained in this customer Emergency Preparedness and Response Plan has been provided as a general guide to logical and safe steps to take in case of an emergency at Snug Harbor Resorts, LLC park grounds. (the park”) Emergency evacuation plan for RV Parks & Campgrounds is provided as required by Senate Bill 23 effective September 10, 2010. This plan is a supplement to the Staff Emergency Response Manual and is intended to assist our customers in any emergency situation they may face here onsite, or even if out boating in the Delta region. We care about your safety! Contact us if you would like an electronic copy of this plan. This plan, any updates, and the emergency numbers and radio frequencies can also be found at our website by going to our “news” page link found at http://snugharbor.net. The website is updated almost daily, is maintained off site, and any notices of local emergencies are posted at the website as soon as possible prior to, during or after a major emergency situation. In addition, when appropriate, we post photos or “print screens” accessed from our various security camera/systems distributed around the park.

Please remember to act wisely and in all cases maintain your personal safety and that of your family and other guests with you onsite. Please report any emergency immediately by contacting the office at (916)775-1455 or by contacting one of the staff persons who live onsite. The locations of staff sites/housing is marked on the park map included in this emergency plan.

This plan was developed to be consistent with guidelines contained in the “Emergency Plans for Mobilehome Parks and also transient RV parks”. This plan is always posted on our notice board at the office located at 3356 Snug Harbor Drive, Walnut Grove, CA, 95690, and is also provided to persons who enter into long term lease agreement with SHR for lease of an RV site, marina berth or Snuggle Inn.

In addition to posting this plan, at least annually, usually in Spring, SHR onsite management conducts an “emergency response” meeting with all current staff, and any leaseholder is welcome to attend the meeting.

For emergencies, contact onsite staff or call the phone number(s) posted at the office and bathrooms. For personal medical emergencies call 911 and make sure to say you are located in SOLANO County, off Ryer Island at Snug Harbor. Note that park management is not responsible for physically evacuating residents or guests from their onsite locations, nor responsible for providing any materials or services during an emergency.
In Case of Parkwide Emergency

1. As soon as staff is notified of emergency, both electronic gate systems will be opened and shut off to keep gates open.
2. Staff will try to contact any onsite residents (if any) and for daily/weekly guests staff will also try to contact either verbally or by placing a written notice of the emergency.
3. If the emergency warrants it, a megaphone will be used from the office deck to warn all onsite of the nature of the emergency and the appropriate response to make.
4. Please note the park/staff are not responsible for removing either persons or personal belongings out of the emergency area, but we want to help in any way we can to assure the safety of all of our patrons! The cooperation of everyone involved is greatly appreciated!

Medical Emergency: 911
Onsite staff: 916-775-1455
After hours Emergency-Only
916-996-1873
Text Emergency to Webmaster:
707-287-1003

*Locations of complete Park Emergency Plan

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Local Emergency & Contact Information
If emergency includes injury to persons, or the possibility of injury to persons, please call 911 first, and then notify onsite staff and/or office of the emergency.

Life threatening Emergencies call 911
Snug Harbor Emergency 24 HR line…916-996-1873
Snug Harbor Office (daytime hours) 916-775-1455 office “at” snugharbor.net
Snug Harbor FAX 916-471-0124
Onsite Manager cell: 916-761-9710
Website manager/owner contact for notice of emergencies: 707-287-1003 sunshine “at” snugharbor.net

Other local numbers:
US Coast Guard 24 hour line 415-399-3547
Local US Coast Guard office 707-374-2871
Solano Fire Dept 707-421-7090
Solano Sheriff 707-421-7090
Marine Patrol 707-580-4977
O.E.S. 800-852-7550
Ferry/Bridges 707-374-2134

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County, statewide and national contact information

Emergencies: Solano County contact:
Bob Powell, Emergency Services Manager Solano LEMA Coordinator
Solano County Sheriff/OES 530 Clay Street, Fairfield CA 94533
Office 707-784-1600 Cell 707-580-5919 bapowell@solanocounty.com

State-Federal Flood Operations Center (800) 952-5530
Cal Fire (916) 653-5123
Department of Water Resources Flood Management (916) 574-0601
National Weather Service (NWS) (916) 979-3051
Department of Housing and Community Development (HCD)
Division of Codes and Standards, Manufactured Housing Section
HCD Northern Area Office (916) 255-2501
8911 Folsom Blvd., Sacramento 95826

HCD Southern Area Office (909) 782-4420
3737 Main Street, Suite 400, Riverside 92501
California Emergency Management Agency (CalEMA) 916-845-8510

CalEMA Mutual Aid Region II – 510-286-0895
Encompasses the counties of: Del Norte, Humboldt, Mendocino, Lake, Sonoma, Napa, Marin, Solano, San Francisco, Contra Costa, San Mateo, Alameda, Santa Cruz, Santa Clara, Monterey, San Benito

If you are out boating, more likely you will be in Sacramento County waters, so you may want to note the following:
CalEMA Mutual Aid Region IV – 916-845-8470
Encompasses the counties of: Nevada, Placer, Yolo, El Dorado, Sacramento, Amador, Calaveras, Alpine, San Joaquin, Stanislaus, Tuolumne
Evacuation Route Map: Written description

The park is entirely located on a peninsula off Ryer Island, Solano County, California. Peninsula direction is basically north to south. The only exits to the park are at the NORTH end of the peninsula. The fresh waters of Steamboat Slough, a waterway of the Sacramento River Watershed, surrounds the park on three sides: east, west and south. Therefore, all land exit routes are to the NORTH.

- There are two exit roads for the park, both at the NORTH end of the property. Both exits have electric gates that will open if a vehicle is within 4-6 feet of the gates. However, in the case of emergencies, the gates will be left opened for quick exit of the park.

- Two way traffic is accessible on the main roads in the park and on Snug Harbor Drive up to the connection with East Ryer Road, except that the “curve” portion of Snug Harbor Drive is only wide enough for one way traffic for about 200 feet. Make sure you do not block the roadways or Snug Harbor Drive when exiting, and if emergency vehicles are incoming, please pull to the side to allow the vehicle(s) to pass.

- It is assumed the RVs and tent camping vehicles located in sites of the north end of park (RV sites 1-10 on Snug Harbor Drive and 49 to 56 on Marina View Circle) would evacuate first, as these are closest to the exit gates: then the middle section of park would exit, (RV sites 11-28 on Snug Harbor Drive and 43 to 48 plus the vehicles from the covered berth area of marina); Next would be the vehicles from the Snuggle Inn(s) locations which are towards the south end of park. However, in isolated emergency situations, such as a single RV or boat fire, only the persons and RVs or boats close by the isolated emergency should evacuate to an alternate location within the park, as designated by onsite management.

- Please ONLY use the roads to evacuate the park. Some of Our lawn areas contain septic leach lines and your vehicle could actually get stuck in the lawn area if you drive on the leach field, and you would not be able to exit. In addition, you would be responsible for the cost of repairs to the leach field, so stick to the roads unless there is absolutely no other option.

- Park has flooded occasionally during extra wet winter storms when runoff from the Sierras is directed by USBR and DWR to be flowed through Delta channels. Park staff is usually notified at least 24 hours in advance if extra water will be directed down Steamboat Slough, which could cause high water within the park grounds. All persons onsite will be notified if there is the possibility of high water onsite. Note that the water does not “flood” or rush through but rises like filling a bath tub, in the instances we’ve experienced here. (See details below)

- If one entrance is blocked, please use the other one. If Exit onto East Ryer Road is blocked due to other traffic on Snug Harbor Drive, you may want to consider coming back onsite until the road is unblocked. Resort property elevation is physically 5-10 feet above sea level, which is higher than most of the lands of the islands around us, (in case of floods). Or in case of a large fire, if vehicle exit is blocked, we suggest you leave vehicle and go to a waterfront location away from the fire. Maintain your personal safety at all times!

- In the case of evacuations of boats from the Snug Cove marina area, we suggest you exit to the south, which is the only way to reach more open water on Steamboat Slough.

- In the event that all evacuation routes are disabled, and there is a flood or rising waters, the south end of the park, (i.e. near the swim beach area) is the highest ground and has not been known to flood or experience high waters in the last 100 years. In addition, local emergency personnel or staff may initiate boat shuttle to the East Ryer Road levee, which is higher ground. Evacuation by air is conducted by local emergency personnel from East Ryer Road adjacent to the park and within 100 feet of the east bank

For emergencies, contact onsite staff or call the phone number(s) posted at the office and bathrooms. For personal medical emergencies call 911 and make sure to say you are located in SOLANO County, off Ryer Island at Snug Harbor. Note that park management is not responsible for physically evacuating residents or guests from their onsite locations, nor responsible for providing any materials or services during an emergency.
of the park, between the park and Snug Cove.

- Note that all RVs must maintain their mobility functions for quick evacuation (i.e. be fully licensed and ready for highway use) in case of an emergency. Park is located in a Flood zone listed as “A-2” but the area is undergoing review. See Appendix 3 for FEMA and Elevation maps.

**Description of Evacuation Procedures: EXTENDED STAY GUESTS AND RESIDENTS**

*Always maintain the safety of yourself and those around you*

*Park staff are part of the Disaster Preparedness Emergency Plan Team with access to a more detailed emergency response park manual, in order to assist in the evacuation process. This team, under the leadership of the Park Manager, is responsible for the following functions:*

- Inform each guest of any impending disaster, if any is known. Notice shall be verbal if possible or else by public address using park megaphone located at office.

- If park management is aware of any special needs for fragile, handicapped, elderly or disable individuals within the park, staff will try to assist those persons to the best of our abilities in the particular situation. However, it is each person’s responsibility to care for him/herself in all cases so we do not advise waiting for staff to arrive to assist in an emergency of disabled person has the assistance of family, friends or onsite care/assistance persons to assist the disable, elderly or handicapped to respond appropriately to the emergency.

- Prior to evacuation remember to shut off your propane, disconnect the electrical and water hookups, lock doors and windows, secure any items you have located outside your unit, and leave immediately to pre-determined locations

- At least once per year, usually in late fall, park management will send a reminder to leaseholders to remove or secure items outside the RV, and management has the option to organize and inform guests of their evacuation route to take in leaving the park in a safe and orderly fashion

- Transportation of park guests and RVs outside the park is NOT done by staff. The most current contact information for local taxi and towing services will be posted at the office for guests to make contact and arrange for transport as needed. In the case of possible harm to persons in an emergency, staff will use best judgment to assist in the transport of persons only (no personal property) off site to a safer location, if available.

- Residents or others onsite who may need special assistance, such as the disabled or immobile elderly persons should advise office staff that he/she is onsite whenever in the park so that staff will make special efforts to contact and assist him/her in cases of emergency. Remember that park management or staff is not responsible for physically evacuating residents from their homes or providing any materials or services during an emergency. However, we will do all we can do to help in the emergency, particularly with transportation of disabled or immobile persons to a location away from the emergency or disaster area, if at all possible. All residents and their family and guests should have their own personal emergency evacuation plans known to each member of the family and any guests onsite visiting resident.

- Please note that the State of California, Department of Housing and Community Development, provides an emergency booklet for persons who reside in a Mobilehome Park, and the booklet is available for review in the office or online.

For emergencies, contact onsite staff or call the phone number(s) posted at the office and bathrooms. For personal medical emergencies call 911 and make sure to say you are located in SOLANO County, off Ryer Island at Snug Harbor. Note that park management is not responsible for physically evacuating residents or guests from their onsite locations, nor responsible for providing any materials or services during an emergency.
General possible park Disasters & Procedures for Responding to Each

The most common or likely emergencies or disasters that could happen at this park include but are not limited to fire, flood, chemical spill, earthquake, tsunami, tornado, lightning strikes and terrorist attack (state code says we have to list all of these).

Individual or personal emergency situations unique to the park location could be drowning or allergic response to bug bites.

Please note the suggested response to each of the most likely emergencies or disasters:

FIRE IN PARK Always maintain the safety of yourself and those around you

There are steps you can take to minimize the dangers associated with fires and improve your chances of survival should a fire erupt in or around your RV, campsite or park.

Prevention and Safety Tips:
- Be sure you have properly operating smoke detectors and fire extinguishers. If one or more of your smoke detectors are battery operated, replace the batteries annually or more often if necessary. An easy to remember schedule is to change your batteries to coincide with daylight savings time.
- Make sure everyone knows how to use the emergency exits in your RV. Practice using them with the whole family.
- Be sure your heating and electrical systems are properly maintained and in good working order. Carefully follow the instructions on all appliances and heating units, taking special care not to overload your electrical system.
- Keep matches, lighters, and candles away from small children. Children tend to be curious about fire and tend to hide when frightened.
- Make an itemized list of your personal property, including furniture, clothing, appliances, and other valuables. If available, make a video tape of your possessions. Keep the list and/or tape up-to-date and store them along with the other important documents.

In Case of Fire in your RV:
- Immediately assess the problem to assist you in exiting away from the fire source
- Know how to use a fire extinguisher
- Get everyone out of the RV immediately
- Without risk to any person, get pets out of the RV.
- Call 9-1-1 or the Fire Department, then call the park office (from a neighbor’s phone or a cell phone.)

and:

1. Give: your name, telephone number you are calling from, park address, space number where the fire is and any helpful directions.
2. Describe the type/nature of the fire (gas, wood, chemical, electrical).
3. State that the fire is in an RV and report any known injuries.
4. If and only if safe, turn off the propane and disconnect the electricity.

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5. Tell all residents or guests near the fire source to stand ready with water hoses to wet down their structures or adjacent building(s) in case of traveling sparks.

6. Make sure all guests have left the affected structure and immediately let the fire department personnel know if any disabled person(s) or anyone not accounted for and may still be in the structure.

7. **Never go back into a burning structure.**

8. If smoky conditions are present, remember that smoke rises and stay as close to the floor as possible. Before exiting a door, feel the bottom of the door with the palm of your hand. If it is hot, find another way out. **Never open a door that is hot to the touch.**

9. Should your clothing catch fire: **first drop…then roll. Never run.** If a rug or blanket is handy, roll yourself up in it until the fire is out.

**FIRE IN MARINA/BOAT**

1. Move yourself and all persons away from the boat that is on fire. REALLY IMPORTANT: All motor boats have gas containment cans or bins. This could blow up and cause extra damage to persons. Therefore get a safe distance away from the boat. If there are other boaters nearby, advise them to leave the area as well.

2. Yell “fire” as loud as possible and also say your location in the marina, such as “Snug Cove” or “gas dock” or “South guest dock”. Snug Harbor is a small park and no doubt someone will hear you. Call 911 if you have a cell phone and also call the emergency number for the park. There is a seasonal staff site near the covered berths, so go to the staff site to alert staff.

3. If you can maintain a safe distance from the boat fire, use a park hose located at all marina docks, and/or park fire extinguishers also located at all docks, to attempt to put out fire.

4. When notified of the fire, staff will get the onsite water pumps used for putting out fires in emergencies, and will bring the pump to the location as notified. In addition, Office staff will also contact local fire department to ask for assistance.

5. If you boat caught fire while fueling at the gas dock, please note our gas tank is located away from the fuel pump, as approved by state and federal laws. There are two emergency shut off electrical switches which staff will activate. The gas pump is only accessible during open office hours, so there will be staff that will become aware of the situation immediately after you yell for assistance, most likely. Make sure to get a safe distance away from your boat and get anyone in your boat away too. Note that Steamboat Slough, where our gas dock is located, does have tidal currents during winter and spring months, usually, and if you jump into the water swim away from your boat but towards shore. If possible as you jump in grab a life jacket, especially if you are not a good swimmer.

**SINKING BOAT; SNUG COVE OR STEAMBOAT SLOUGH AT OUR DOCKS**

1. Get everyone off the boat. And call for help.

2. Know your boat! Check to see if plug is loosened or there is a crack or some other reason for the boat to sink. Boats usually slowly fill with water, so if it is safe, inspect and attempt to stop the leak causing the sinking.

3. Tie off all cleats on your boat to the dock on both sides if you are in a covered berth. Make sure you have good, strong marine rope available. By tying off at 4 corners you may be able to avoid the boat fully sinking, as the floatation of the covered berths is designed to handle the extra load for a time. Do not tie off to the support beams of the berth roof!

4. Turn on your bilge pump to get the water out. If you have a container to start scooping out the water, use that. Make sure you are wearing a life jacket while doing this work.

5. If you notice any gas or oil escaping from your boat or engine area, use the sorbent pads to contain the spill and also put the pads in your boat at the spill source, usually by the engine area.

6. Notify office of the sinking boat, and office or staff will provide you with the local number for a boat

For emergencies, contact onsite staff or call the phone number(s) posted at the office and bathrooms. For personal medical emergencies call 911 and make sure to say you are located in SOLANO County, off Ryer Island at Snug Harbor. Note that park management is not responsible for physically evacuating residents or guests from their onsite locations, nor responsible for providing any materials or services during an emergency.
For emergencies, contact onsite staff or call the phone number(s) posted at the office and bathrooms. For personal medical emergencies call 911 and make sure to say you are located in SOLANO County, off Ryer Island at Snug Harbor. Note that park management is not responsible for physically evacuating residents or guests from their onsite locations, nor responsible for providing any materials or services during an emergency.

A salvage company that can come onsite to assist with stopping the boat from sinking, or if it has already sunk, to raise the boat and tow it to a repair place or to the boat launch to put on your trailer. State and federal laws say the boat owner is responsible for taking care of a sinking boat, so the calls must come from the boat owner or at the direction of the boat owner. Staff will do all they can to assist the boat owner to minimize damage to the boat, risk to persons, and minimize any potential environmental spill hazard.

7. If boat owner is not in park/marina and staff notices the boat is sinking, staff will contact onsite manager who will call boat owner. Only at boat owner’s instruction and acceptance of associated costs can onsite staff or management attempt to make contact with a boat salvage company to come assist in raising and towing the boat. Staff will use park sorbent booms and pads to contain any possible spill until such time as boat owner comes onsite to take care of boat.

8. Once the sinking boat has been secured and any possible gas or oil spill from the boat is contained, the boat owner is responsible for contacting the OES office. Phone number contained herein and updated numbers are also located at the office front door.

Flood or “high water” Always maintain the safety of yourself and those around you

- Park has flooded occasionally during extra wet winter storms when runoff from the Sierras is directed by USBR and DWR to be flowed through Delta channels. Park staff is usually notified at least 24 hours in advance if extra water will be directed down Steamboat Slough, which could cause high water within the park grounds. All persons onsite will be notified if there is the possibility of high water onsite. Note that the water does not “flood” or rush through but rises like filling a bath tub, in the instances we’ve experienced here.

- If one entrance is blocked, please use the other one. If Exit onto East Ryer Road is blocked due to other traffic on Snug Harbor Drive, you may want to consider coming back onsite until the road is unblocked. Resort property elevation is physically 5-10 feet above sea level, which is higher than most of the lands of the islands around us, (in case of floods). Or in case of a large fire, if vehicle exit is blocked, we suggest you leave vehicle and go to a waterfront location away from the fire. Maintain your personal safety at all times!

- In the case of evacuations of boats from the Snug Cove marina area, we suggest you exit to the south, which is the only way to reach more open water on Steamboat Slough.

- In the event that all evacuation routes are disabled, and there is a flood or rising waters, the south end of the park, (i.e. near the swim beach area) is the highest ground and has not been known to flood or experience high waters in the last 100 years. In addition, local emergency personnel or staff may initiate boat shuttle to the East Ryer Road levee, which is higher ground. Evacuation by air is conducted by local emergency personnel from East Ryer Road adjacent to the park and within 100 feet of the east bank of the park, between the park and Snug Cove.

- Note that all RVs must maintain their mobility functions for quick evacuation (i.e. be fully licensed and ready for highway use) in case of an emergency. Park is located in a Flood zone listed as “A-2” but the area is undergoing review. See Appendix 3 for FEMA and Elevation maps.

Items you should know in the event of a flood.

- Know the elevation of your location in relation to nearby streams, rivers, and lakes.

- Have several escape routes planned.

- The National Weather Service continuously broadcasts updated weather conditions, warnings and forecasts on National Oceanic Atmospheric Administration (NOAA) weather radios. A NOAA radio may be purchased at radio or electronic stores. Local broadcast stations transmit Emergency Alert System.
messages which may be heard on standard radios.

- When rising water threatens, move your RV to higher ground.
- If one escape route is not passable do not waste any time - try another route or back track to higher ground. Use travel routes specified by local officials. **Never** drive through flooded roadways. **Do not** bypass or go around barricades.
- Wear life preservers if possible. Wear appropriate clothing and **sturdy shoes**.
- Avoid any contact with flood water. Flood water may be contaminated and pose health problems. If cuts or wounds come in contact with flood waters, clean the wound as thoroughly as possible.
- Take your Emergency Disaster Supplies Kit with you.
- When you reach a safe place, call your pre-determined family contact person.

After a flood:
- Return back to your RV site **only** after authorities say the danger of more flooding is over.
- If fresh food has come in contact with flood waters, **throw it out**.
- Do not reconnect to water, sewer or electric until park management has authorized you to do so.

**CHEMICAL SPILL**. Always maintain the safety of yourself and those around you

On occasion a boater may spill gas or oil from their boat into the marina area. Per state and federal law, **all such spills must be reported to the correct authorities**. Contact information is posted on the office door. We also ask that you contact onsite staff to assist you in containment of the spill. We keep onsite sorbent booms, sorbent pads and other spill clean-up equipment to assist our customers in containing any spills the customer may have accidentally created, in order to minimize the impact to the environment and others around.

1. Locate the source of the chemical spill and try to stop it or shut off the leak area.
2. Make sure no one nearby is smoking or has any open fire that might ignite the chemical spill, even if its in the water. If you see someone smoking, ask him/her to stop or leave the area.
3. Contact the office (916-775-1455 or after hours 916-996-1873) and give the location of the spill and what type of product. You are also responsible for making contact with state and federal authorities, per state and federal laws, once it is safe to do so.
4. Park has sorbent booms and pads to be used in chemical spill emergencies. Pads are located at the South Dock, gas dock and with some staff vehicles. Place the pads on the chemical if it is floating on the water, and inside the boat bilge or other source location for the spill to avoid the chemical from getting into the cove or other waterway. If you feel our containment booms are needed, such as for a large spill that might spread into the cove, we keep 200 feet of containment booms onsite to help with containment of spills. Staff must be contacted to assist with placement of containment booms, as this requires some training. Persons who use the pads are responsible for disposal of the pads at a nearby paint/chemicals recycle area. **Do NOT put used sorbent pads in our garbage cans or dumpsters**! The boater is responsible for replacement of the pads and any other environmental impacts or costs incurred from the chemical spill, per state and federal laws. If our sorbent booms are used and not cleanable, you will be responsible for the cost to replace the boom sections used.
5. After the chemical spill has been contained and cleaned up, if the spill was caused by a boat sinking, immediately arrange for a local boat salvage company to remove the boat to a repair facility. If your boat can be put on a trailer, do that. If you do not have a boat trailer onsite, we keep a “spair” trailer that can accommodate ski boats up to 20 feet.
6. More details of how to handle a sinking boat, considered a personal emergency, is listed after the more general park-wide emergency instructions.

For emergencies, contact onsite staff or call the phone number(s) posted at the office and bathrooms. For personal medical emergencies call 911 and make sure to say you are located in SOLANO County, off Ryer Island at Snug Harbor. Note that park management is not responsible for physically evacuating residents or guests from their onsite locations, nor responsible for providing any materials or services during an emergency.
**EARTHQUAKE**

Over the last 150 years earthquakes have not been known to affect this area of the Delta. However, in case there is an earthquake please note the following possible actions:

If you are indoors:

- Take cover under any sturdy piece of furniture.
- Stay away from windows or ceiling objects such as lighting fixtures.
- **Do not light matches** or candles.
- **Do not turn on electrical** equipment of any kind.
- Use only **battery operated** flash lights and radios.

If you are outdoors:

- Find an open area and remain there until the earthquake stops.
- Stay away from power poles and electrical lines, tall buildings, bridges, brick or block walls, underpasses and trees. Snug Harbor natural soils are sandy with a solid clay base so soils may become soft according to some studies. Make sure to watch for the tall trees in case the roots become loose if the soils soften. Going to the paved road area of the park down by the office area may be the best choice in case of an earthquake. Do NOT go in the water. The Delta has never experienced a tsunami but levees can break which would cause sudden fast water flows so it is best to stay away from the water in case of earthquakes.
- Listen to a self contained (battery operated) radio for emergency instructions.
- Confine and secure all pets so they will not hamper emergency service employees in the performance of their duties.
- After shocks may occur, so be prepared.

**DROWNING**

1. When boating or swimming, always have flotation devices and life jackets available for everyone in your family or group. Remember to make sure children are always wearing life jackets per state codes. If someone is swimming and calls for help, throw one of the available flotation devices towards the person. And then call for help. Snug Harbor is a small park and chances are someone will hear a verbal call.
2. Keep your eye on the person having difficulty swimming. If you are a trained and capable swimmer, you may want to attempt to rescue the person in trouble, but do not make the attempt until you KNOW there is someone else there to watch both of you and call for assistance also.
3. If you bring in a swimmer who is not breathing, immediately lay him/her down flat and begin CPR if you are trained. Contact office to call 911 if you have not been able to make the call yourself.
4. In any case, please contact the office to alert staff of the situation. Park staff are not trained to administer any medical care, including CPR but of course we want to help in any way we can! (Note that many local law enforcement and firefighters tend to vacation with their families at the park, so chances are there is a trained person onsite who may be able to add assistance to the situation).

**ALLERGIC REACTION**

1. Some persons may not realize they are allergic to bees or other insects commonly found in the rural and For emergencies, contact onsite staff or call the phone number(s) posted at the office and bathrooms. For personal medical emergencies call 911 and make sure to say you are located in SOLANO County, off Ryer Island at Snug Harbor. Note that park management is not responsible for physically evacuating residents or guests from their onsite locations, nor responsible for providing any materials or services during an emergency.
agricultural setting that is the hallmark of the Delta region. If you or someone in your group is stung or bitten, and the bite location swells quickly, or the skin warms to the touch, or the bitten person becomes nauseated or has trouble breathing, we suggest you go to the nearest medical facility. If you or the person bitten has a known severe allergic reaction to specific types of bug bites or bug stings, you may want to consider calling 911. The most common bugs at the park are bees, yellowjackets, spiders, ants and very small flies called "noseeums" locally.

2. We keep in the office basic supplies that can be purchased in case of a bug bite, like “sting off”, band aids and pain reliever. However, park staff can not administer any medical aid. You will have to make decisions for yourself and your family or guests as to the best action to take for the given allergic reaction or situation.

**PHYSICAL INJURIES**

1. In a boating and camping community, non-emergent physical injuries are known to happen. Injuries like torn muscles from water skiing, broken legs from running or jumping, falling off a bike or skate board, or getting a skin burn from a campfire, etc may happen. Please use your best judgement to determine if you need to call 911 or drive to the closest medical facility in Rio Vista.

2. Contact the office or if after hours, the night phone, if you need staff assistance to help you determine the best action to take for your personal medical injury. Staff can not administer any medications but we will try to be as helpful as possible and can make calls if needed, if directed by onsite manager.

3. If the physical injury was caused, in your opinion, by a condition found at the park, please immediately notify onsite manager to the situation can be reviewed and any unsafe conditions at the park can immediately be addressed. Example: if a dock board breaks or a tree limb falls. We make best efforts to maintain the park in a clean and safe manner, but actions of others prior to your arrival may affect the condition of the property, unknown to us at the time.

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Elevation maps: Note that Google was the first mapping service, that we know of, to rename the entrance road to the park. We have been trying since 2005 to get this corrected. In the meantime, please note that at the north end of the park, the elevation is 9.8 feet above sea level and at the southern end 13 feet above sea level.
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## APPENDIX B TO SNUG HARBOR RESORTS, LLC EMERGENCY RESPONSE PLAN

### Radio frequencies for California

<table>
<thead>
<tr>
<th>Site Name</th>
<th>Transmitter Name</th>
<th>Call Sign</th>
<th>Frequency</th>
<th>Power</th>
<th>WFO</th>
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<tr>
<td>Avalon</td>
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<td>WNG584</td>
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<td>Bakersfield</td>
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<td>Big Rock Ridge</td>
<td>N. San Francisco Bay</td>
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<td>Ridgecrest</td>
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<tr>
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<tr>
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<td>Mt. Umunhum</td>
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<td>Hearst Castle</td>
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<td>Santa Ana</td>
<td>Beeks Place</td>
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<td>Santa Barbara</td>
<td>Broadcast Peak</td>
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<td>Laughin Range</td>
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<td>Victorville</td>
<td>San Bernardino</td>
<td>WXM66</td>
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<td>Rancho Bernado, CA</td>
</tr>
<tr>
<td>Yosemite</td>
<td>Turtleback Dome</td>
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<td>Hanford, CA</td>
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<tr>
<td>Yuma</td>
<td>Black Mtn.</td>
<td>WXL87</td>
<td>162.550</td>
<td>100</td>
<td>Phoenix, AZ</td>
</tr>
</tbody>
</table>

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APPENDIX C TO SNUG HARBOR RESORTS, LLC EMERGENCY RESPONS PLAN

**Individual Emergency Plan for Residents & Guests of RV Parks & Campgrounds.**

**Introduction**
In the unlikely event of a natural or man-made disaster, we want our guests to have the utmost safety procedures in place. If you are a DAILY/WEEKLY (California code defines you as a "transient guest") in our park, more than likely you have all the recommend items for a personal emergency plan. Make sure you are familiar with our park’s evacuation routes and procedures and discuss them with your family or other’s in your party.

The next time disaster strikes, you may not have much time to act. Prepare now for a sudden emergency. Knowing what to do in an emergency is your best protection and your responsibility. Learn how to protect yourself and your family by planning ahead.

To obtain more information, you may want to contact your local emergency management agency or civil defense office and the local American Red Cross chapter - be prepared to take notes. Your community or the location you happen to have traveled to at the time of the emergency may have other organizations that should be contacted in case of emergency. The contact numbers provided herein are for emergencies that might happen here in the park or while you are out boating in the Delta region. Therefore we include both Solano County (park county) and Sacramento County (Steamboat Slough is partially in Sacramento County) contacts for you.

- For your reference, at this park, if any general emergency happens, the more likely possibilities are fire from an RV or campsite, a boat catching on fire, flooding during winter high rain times, flooding during the times when USBR closes the Delta Cross Channel Gates for the fish migration control during winter or early spring months.

- Unlikely emergencies but still of concern are earthquakes (historically no earthquake has been known to affect any Delta levee or property), lightening, and terrorism, which is required to be listed herein.

**Checklist of Emergency Procedures**
Meet with your family and discuss why you need to prepare for disasters. Explain the dangers of fire, severe weather and earthquakes to children, elderly individuals, and persons needing special assistance. Plan to share responsibilities and work together as a team. The following may be used in creating your own emergency plan:

- Discuss what to do in an evacuation.
- Pick an alternative location to meet, in the event a family member cannot return to the campsite.
- Pick one out-of-state and one local friend or relative for family members to call if separated by disaster (it is often easier to call out-of-state than within the affected area).
- Instruct family members to turn on a battery powered radio for emergency information.
- Teach children how and when to call 9-1-1 and a long distance contact person.
- Keep family records in a water and fire-proof container.

For emergencies, contact onsite staff or call the phone number(s) posted at the office and bathrooms. For personal medical emergencies call 911 and make sure to say you are located in SOLANO County, off Ryer Island at Snug Harbor. Note that park management is not responsible for physically evacuating residents or guests from their onsite locations, nor responsible for providing any materials or services during an emergency.
• If your RV can not be evacuated, make sure to turn the propane tanks off. Disconnect the RV from power, water and cable/electric. If you are staying in a Recreation Park Trailer, locate the main electric fuse box, water service main, and natural gas main shut off valve. Learn how and when to turn these utilities off.

• Take a basic first aid and CPR class.

• Prepare a disaster supply kit

If Disaster Strikes:

• Remain calm and patient. Put your plan into action.

• Check for injuries; give first aid and get help for seriously injured.

• Listen to your battery powered radio for news and instructions.

• Evacuate if advised to do so. Wear appropriate clothing and sturdy shoes.

• Check for damage to your RV - use a flashlight only. **Do not light matches or turn on electrical switches**, if you suspect damage.

• Check for fires, fire hazards and other household hazards.

• If you are remaining in your RV, sniff for gas leaks, starting at the hot water heater. If you smell gas or suspect a leak, turn off the propane tanks, open windows, and get everyone outside quickly.

• Shut off any other damaged utilities.

• Clean up spilled medicines, bleaches, and any other flammable liquids immediately.

**Sample First Aid Kit**

<table>
<thead>
<tr>
<th>Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sterile adhesive bandages in assorted sizes</td>
</tr>
<tr>
<td>2 &amp; 4-inch sterile gauze pads (4-6 each)</td>
</tr>
<tr>
<td>Hypoallergenic adhesive tape</td>
</tr>
<tr>
<td>Triangle bandages (3)</td>
</tr>
<tr>
<td>2 &amp; 3-inch sterile roller bandages (3 rolls each)</td>
</tr>
<tr>
<td>Scissors</td>
</tr>
<tr>
<td>Tweezers</td>
</tr>
<tr>
<td>Needle</td>
</tr>
<tr>
<td>Moistened towelettes</td>
</tr>
<tr>
<td>Antiseptic</td>
</tr>
<tr>
<td>Thermometer</td>
</tr>
<tr>
<td>Tongue blades (2)</td>
</tr>
<tr>
<td>Tube of petroleum jelly or other lubricant</td>
</tr>
<tr>
<td>Assorted sizes of safety pins</td>
</tr>
<tr>
<td>Cleansing agent/soap</td>
</tr>
<tr>
<td>Burn gel &amp; dressings</td>
</tr>
<tr>
<td>Latex gloves (2 pairs)</td>
</tr>
<tr>
<td>Sunscreen</td>
</tr>
<tr>
<td>Aspirin</td>
</tr>
<tr>
<td>Syrup of Ipecac</td>
</tr>
<tr>
<td>Activated charcoal (use only if advised by the Poison Control Center)</td>
</tr>
</tbody>
</table>

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If the injured individual(s) are in imminent danger they should carefully be moved to a safe location to administer first aid. In the case where injuries are severe and movement could cause further injuries, do not move the injured. Make the injured person(s) as comfortable as possible and wait for emergency personnel.

Before emergencies, prepare a first aid kit. Have the kit in an easy to locate place. Make sure all family members know the location of the kit.

**Be Prepared!**

Government and Relief Agencies estimate that after a major disaster, it could take up to three days for relief workers to reach some areas. In such cases, a 72 hour disaster supply kit could mean the difference between life and death.

In other emergencies, a 72 hour disaster supply kit means the difference between having a miserable experience or one that’s like a pleasant family camp out.

In the event of an evacuation, you will need to have items in an easy-to-carry container like a backpack or duffle bag.

**Family Disaster Supplies Kit**

You should inspect your supplies at least twice a year or before each trip. Rotate food and water every six months. Check children’s clothing for proper fit. Adjust clothing for winter or summer needs. Check expiration dates on batteries, light sticks, warm packs, food and water. Keep a light source stored in the top of your kit for easy access in the dark.

More than likely most of the recommended supplies are already included in your RV or camp supplies. If not, you might want to consider adding these items to your packing list.
Family Disaster Supplies Kit Checklist:

- 3-5 gallons of water (one gallon/person/day) & method of water purification
- Food: ready-to-eat canned meats, fruits, and vegetables; canned juices, milk, soup; high energy foods - peanut butter, jelly, crackers, granola bars, trail mix; specialty foods for infants, elderly persons or persons on special diets; comfort/stress foods - cookies, hard candy, sweetened cereals, lollipops, instant coffee, tea bags; vitamins
- Matches in a waterproof container and second method of starting a fire
- Tent/shelter
- Wool-blend blankets or sleeping bags (1 per person)
- Emergency reflective blanket
- Lightweight stove and fuel
- Hand and body warm packs
- Rain poncho
- Flashlight, batteries, and extra batteries
- Candles and/or Light sticks
- Pocket/utility knife and Tools (pliers, hammer, screw drivers, shovel, hatchet or axe,)
- Sewing kit
- 50-foot nylon rope
- First aid kit and supplies, insect repellent and sun block/sun glasses
- Radio, batteries, and extra batteries
- Whistle with neck cord
- Personal sanitation equipment
- Personal comfort kit (include soap, toothbrush, toothpaste, comb, tissue, razor, deodorant), and any other needed items
- Extra Clothing (include at least one complete change of clothing and footwear per person per day) extra socks, underwear, hat, gloves, and sturdy shoes
- Mess kits, paper cups, plates and plastic utensils, non-electric can opener, foil
- Cash (at least $20) or traveler’s checks, change for phone calls
- Fire extinguisher: small canister, ABC type
- Portable toilet
- Tape
- Compass
- Signal flare
- Household chlorine bleach
- Special or prescription medication, contact lenses, a spare set of glasses
- Baby items - formula, diapers, bottles, powdered milk, medications, and favorite security items